

BÜKK NATIONAL PARK DIRECTORATE

VISITOR REGULATIONS

about the conditions of visiting the Bükk Observatory

Entry into force: March 1, 2022

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Attachments: Declaration of recognition

Recipients: Colleagues at the Bükk Observatory

VISITOR REGULATION

about the conditions of visiting the Bükki Observatory

By purchasing the entry ticket the visitor acknowledges the visit rules, published on www.bukkicsillagda.hu homepage and posted in the Bükki Observatory, as obligatory for themselves and for the minor, or non-punishable person under their supervision, and bear responsibility for complying with them.

1. The purchased ticket entitles for a single entry into the different places of the visitor center. The places one can visit with an entry ticket: exhibition hall, planetarium, dome, and the observation deck.
2. In case of online purchase, the offered ticket type contains the order of programs. The tickets bought online have to be presented to the staff of the observatory in a printed, or electronic form. In the lack of it, entry into the visitor places will be denied.
3. Purchasing tickets online is only possible until 22:00 the day prior to the visit, after this time tickets can only be bought on the spot.
4. The last ticket purchase on the spot is possible 60 minutes before the closing time of the visitor center.
5. For the night programs tickets can only be booked on the online surface, at the www.bukkicsillagda.hu page.
6. Prior registration is needed for the arrival of impaired persons (10 or more, together with attendant).
7. We only and exclusively receive groups with prior registration (the minimum number: 20 persons). The inseparable part of the registration is the registration form confirmed by the colleague of the Bükki Observatory. It is the responsibility of the leader of the group, of the accompanying teacher, or of the parent that each member of the group keep to the visitor regulations. In the case of groups arriving without a confirmed registration, the Bükki Observatory cannot be obliged to have the requested programs.
8. Two bus parking places belong to the observatory, where only buses transporting visitor groups are allowed to park.
9. In the parking place visitors to the Bükki Observatory are allowed to park, traffic code rules apply. If the parking place is full, the Bükki Observatory is not obliged, or cannot be obligated to provide further parking places.
10. For the safety of the exhibition and the visitors, on the area of the exhibition CCTV system is in operation. The visitor acknowledges that video recording may be taken of them, or of their vehicle.
11. Visitors are obliged to use the spaces, rooms, devices, equipment, furnishings properly, and to preserve them. For the damage caused by improper use, visitors can be made accountable.
12. The use of luggage storage is free and obligatory. Not any kind of bags or luggage, bigger than 30 by 30 cm, backpack (regardless of the size), or umbrella, overcoat, raincoat are allowed to be taken into the exhibition space.

13. The 3D glasses, given in the planetarium before screening, have to be returned to the leader of the program after the film finished. The glasses cannot be taken out of the planetarium.
14. The exhibition can only be presented by the trained guides of our visitor center.
15. Minors are only allowed to stay in the area of the Bükk Observatory accompanied by parents, or under the control of an attendant of age. The playground can only be used by children under 14. Children under 10 can only use it under parental control.
16. The VR platforms can only be used by visitors over 12, and those with the maximum weight of 100 kg. Visitors are obliged to use the VR glasses and furnishings properly. For the damage originating from the improper use the visitor is responsible.
17. After closing time visitors are not allowed to stay in the area of the facility. The Bükk National Park Directorate does not take responsibility for the security of visitors who do not leave the area of the facility after closing time.
18. In case of an accident, extraordinary event, or damage visitors are obliged to immediately inform any colleague of the Bükk Observatory, who will take the necessary measures.
19. In case of an extraordinary event, or emergency visitors are obliged to follow the instructions of our colleagues.
20. In the area of the Bükk Observatory, visitors are obliged to keep to the generally accepted rules and norms of conduct, and to keep to the instructions of the warning and prohibiting signs. Otherwise, the staff of the observatory will deny the possibility of taking part in the programs.
- 21. Prohibited:**
 - a) entering into areas, rooms, signed as “operating area” closed for visitors,
 - b) leaning out over the railing of the observation desk, or drop anything,
 - c) consuming food or drinks in the exhibition spaces, the planetarium, the VR room, the dome and on the rooftop terrace,
 - d) taking photos or videos in the planetarium.
 - e) taking animals (except for properly trained companion dogs with certificate and vaccination booklet), and plants, arms, or objects looking like that, stabbing or cutting tools, or other objects and material endangering life, security, health, or the furnishings, devices of the observatory. (If it is justified for health reasons, drinks can be taken in, only one bottle with the maximum of half a liter capacity, kept in a bag.)
 - f) using open fire, making fire included. In the area of the Bükk Observatory smoking is only allowed in the designated places. Using e-cigarettes is not allowed inside the building.
22. In the area of the Bükk Observatory any colleague of the Bükk Observatory is entitled to take measures, or initiate measures by authorities, against people caught committing crime, offence or damage, complying with the applicable rule.
23. Persons under the influence of alcohol, or other, disturbing or scandalizing others with their behavior, or those disregarding the provisions included in the Visitor Regulation, or are unwilling to completely keep to them even if warned, can be excluded from visiting the Bükk Observatory.
24. Visitors are obliged to completely compensate for any damage caused. The Bükk National Park Directorate is not obliged to compensate for the damage caused by visitors due to disregarding the rules included in the Visitor Regulation.

25. The Bükk National Park Directorate reserves the right to withdraw the possibility for visiting the facility from those individuals and groups who do not keep to the rules of the Visitor Regulation. In case of damage caused by persons not keeping to the rules of the Visitor Regulations, the persons can be made accountable and are responsible for compensation. For the damage caused by a non-punishable person, the caregiver by law is responsible. The one who controlled the non-punishable person at the time of the damage caused, is also considered a caregiver.

26. Epidemiological regulations:

- * on entering there is a possibility to disinfect hands with disinfectant provided by the Bükk Observatory
- * in the internal spaces of the building it is OBLIGATORY to wear a mask continuously covering the mouth and the nose
- * when buying a ticket at the cash-desk, or staying in the facility, it is obligatory to keep 1.5 m distance from others. For the sake of this, the Bükk Observatory can limit the number of guests staying in the area of the facility at the same time, by ceasing ticket purchase.
- * other defined regulations in effect in the epidemiological rules.

The Visitor Regulation is effective until withdrawal, or modification.

Eger, 2022

Kálmánné Rónai

director

Bükk National Park Directorate